



## **General Questions and Answers:**

### **1. What is WeeWork for Good?**

WeeWork for Good (WWFG) products are available online and delivered to your door. WeeWork for Good books and activity kits teach children about important social issues such as hunger, health and wellness, and the environment and empower kids to learn more about our world and the ways they can make a difference. We are a social good business, with a B corporation status.

### **2. For what ages is WWFG appropriate?**

WeeWork for Good activity kits are suitable for children of all ages. From ages 4-94, our products help develop hope, strength, empowerment and compassion.

### **3. How do I contact WeeWork for Good?**

Email: [customerservice@weeworkforgood.com](mailto:customerservice@weeworkforgood.com)

Contact customer service at (520) 977-0305

### **4. How is WeeWork Foundation (WWF) related to WeeWork for Good?**

WWF is the charitable arm of WWFG which focuses on giving children in need the opportunity to experience giving projects that instill compassion, empathy, awareness and knowledge. WWFG makes a corporate pledge to support at risk children with a percent of our profits.

### **5. What's included in my Creative Giving activity kit?**

Each kit contains the materials and instructions for your creative giving activity, an educational booklet about an important social issue, and a keepsake to remind kids that they can, and do, make a difference. WeeWork for Good projects provide an easy, fun, educational and safe way for children to help make the world bright.

### **6. What are ways for me to use the Creative Giving activity kits?**

Activity kits are perfect for birthday parties, sleep-overs, playdates, children's organizations, church groups, corporations, sports teams, schools, family reunions and special events. Group minimum orders are a quantity five or more. Please contact us directly for wholesale pricing at: [weecare@weeworkforgood.com](mailto:weecare@weeworkforgood.com).



**7. Do you ship out the US?**

We do not currently ship outside the US. Please contact us if you would like to request this option at [customerservice@weeworkforgood.com](mailto:customerservice@weeworkforgood.com)

**8. Do I need to register online and give a password?**

No – you can check out through the SHOP page without creating an account.

**9. What forms of payment does WWFG accept?**

WWFG accepts VISA, MC or American Express.

**10. How do I support your charitable arm WWF?**

Thank you – please follow the link below to learn more about the WeeWork Foundation.  
[www.weeWorkfoundation.com](http://www.weeWorkfoundation.com)

**Product Questions:**

**1. What are WWFG's products?**

WeeWork for Good activity kits include a hands-on creative activity, educational materials about an important social issue and a keepsake to remind kids they can, and do, make a difference. WeeWork for Good also publishes children's picture storybooks to inspire children with compassion.

**2. What are my buying options?**

Both family and group kits are currently available online. Group minimum orders are available in quantities of five or more. Please contact us directly for wholesale pricing at: [weecare@weeworkforgood.com](mailto:weecare@weeworkforgood.com).

**3. When will the Creative Giving activity kits ship?**

The box will ship within 3 business days.

**4. How do I update my shipping or billing address?**

Send an email to [customerservice@weeworkforgood.com](mailto:customerservice@weeworkforgood.com).



**5. How much is shipping on orders?**

Shipping is free for the holidays.

**6. Will you continue to add more Creative Giving activity kits?**

We will add boxes every quarter.

**7. What is your return policy?**

Customer satisfaction is our highest priority. Please email [customerservice@weeworkforgood](mailto:customerservice@weeworkforgood) regarding damaged products.

**Gifting:**

**1. Can I give WWG Creative Giving activity kits as a gift?**

Absolutely – complete your purchase and enter the desired shipping address for the person you are giving the project to. You can write a note in the special instructions field at check-out to be included with your gift.

**2. Do you offer gift-wrapping?**

We do not offer gift-wrapping at this time

**3. How do I report a problem with my Creative Giving activity kits?**

Please email us at [customerservice@weeworkforgood.com](mailto:customerservice@weeworkforgood.com).

**4. How can I give feedback or write a review?**

We would love to hear your feedback – email us at [customerservice@weeworkforgood.com](mailto:customerservice@weeworkforgood.com). Please post your family's experience and share on our blog and our social media pages.

**5. How can I share ideas about a Spotlight Partner or items needed by non-profit organizations?**

We are always looking for great partner organizations - Please email us [customerservice@weeworkforgood.com](mailto:customerservice@weeworkforgood.com).

**6. Is my credit card and personal information secure?**

Yes, please read our privacy policy.